

### Observations in Satisfaction data set with errors

Obs	EmployeeID	Gender	S1	S2	S3	S4	S5	S6	S7	S8	S9	S10	S11	S12	S13	S14	S15
1	20011	Female	4	3	4	4	5	1	2	3	3	3	4	4	4	2	3
2	20012	Female	3	3	4	4	1	6	1	2	1	3	1	3	2	2	2
3	20014	Male	4	3	6	2	3	4	4	2	2	3	3	4	3	3	3
4	20016	Female	0	3	3	4	2	2	2	1	1	1	2	3	3	3	4
5	20036	Male	5	4	4	4	3	4	4	3	3	4	4	4	4	3	4

**Satisfaction data set (with no errors)**  
**and average satisfaction domain A, domain B and overall satisfaction**

Obs	EmployeeID	Gender	S1	S2	S3	S4	S5	S6	S7	S8	S9	S10	S11	S12	S13	S14	S15	AverageA	AverageB	Overall_Satisfaction
1	20010	Female	3	2	3	3	3	1	2	3	4	3	1	2	4	3	3	2.5	2.8	2.7
2	20013	Male	4	3	3	4	3	4	4	4	3	4	4	4	3	3	3	3.5	3.6	3.5
3	20015	Female	4	4	3	3	3	3	3	1	2	3	2	4	3	4	3	3.3	2.8	3.0
4	20017	Male	4	4	4	3	3	3	3	4	3	3	3	3	4	4	4	3.5	3.4	3.5
5	20018	Male	4	3	3	4	4	3	3	4	4	3	4	3	4	3	3	3.5	3.4	3.5
6	20019	Male	3	4	3	3	4	3	3	4	4	3	4	3	4	3	4	3.3	3.6	3.5
7	20020	Female	3	3	4	3	3	4	3	3	2	1	3	3	3	4	4	3.3	2.9	3.1
8	20021	Female	4	3	2	3	4	2	3	4	3	3	3	3	4	4	2	3.0	3.2	3.1
9	20022	Male	3	4	3	3	4	3	4	4	3	4	3	3	3	4	4	3.3	3.6	3.5
10	20023	Male	4	4	3	3	4	4	4	3	4	3	3	3	4	4	4	3.7	3.6	3.6
11	20024	Male	3	4	4	3	4	4	4	4	3	4	4	3	3	3	3	3.7	3.4	3.5
12	20025	Male	3	4	4	4	4	4	3	4	3	4	3	3	4	3	3	3.8	3.3	3.5
13	20026	Female	2	3	4	4	2	3	3	4	4	3	3	2	3	3	3	3.0	3.1	3.1
14	20027	Female	2	3	4	3	4	4	3	3	3	3	3	2	3	4	4	3.3	3.1	3.2
15	20028	Female	3	3	4	4	4	3	4	2	3	3	3	4	4	4	3	3.5	3.3	3.4
16	20029	Female	4	3	3	3	3	4	4	3	2	2	3	3	3	4	3	3.3	3.0	3.1
17	20030	Female	3	4	2	3	3	4	3	3	2	3	4	3	3	3	3	3.2	3.0	3.1
18	20031	Female	2	2	3	4	4	2	4	3	3	3	4	3	4	3	4	2.8	3.4	3.2
19	20032	Male	4	4	3	3	4	4	4	4	4	3	3	3	4	4	4	3.7	3.7	3.7
20	20033	Female	3	4	3	4	3	3	2	3	3	4	3	3	4	3	3	3.3	3.1	3.2
21	20034	Female	3	3	3	4	4	3	3	4	4	2	3	4	3	3	3	3.3	3.2	3.3
22	20035	Female	2	3	4	3	3	3	4	4	4	3	3	3	4	1	2	3.0	3.1	3.1
23	20037	Female	3	2	3	3	4	3	3	3	4	2	3	3	4	3	3	3.0	3.1	3.1
24	20038	Female	4	3	3	4	4	3	3	3	3	4	3	3	1	3	2	3.5	2.8	3.1
25	20039	Female	3	4	4	2	4	3	3	3	3	3	3	2	4	4	3	3.3	3.1	3.2