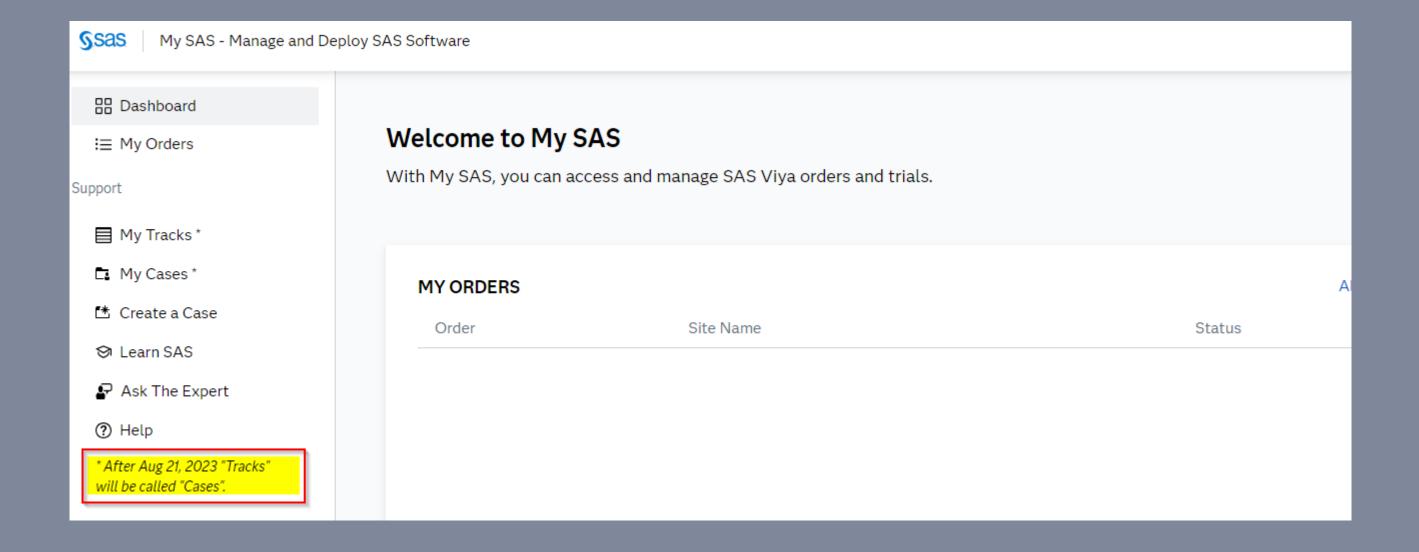# SAS Technical Support

New Customer portal August 2023

Lasse Jeppsson
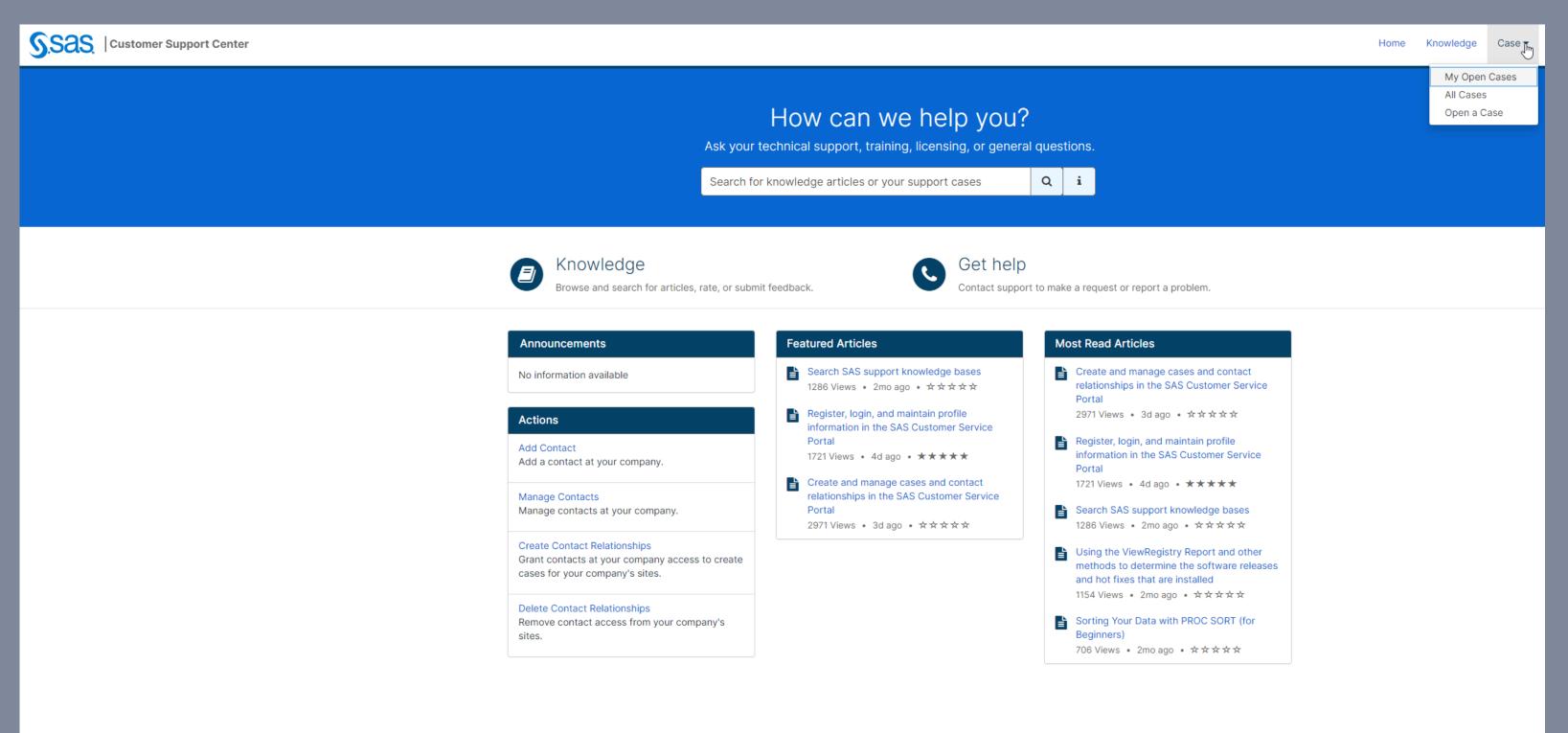
On my.sas.com
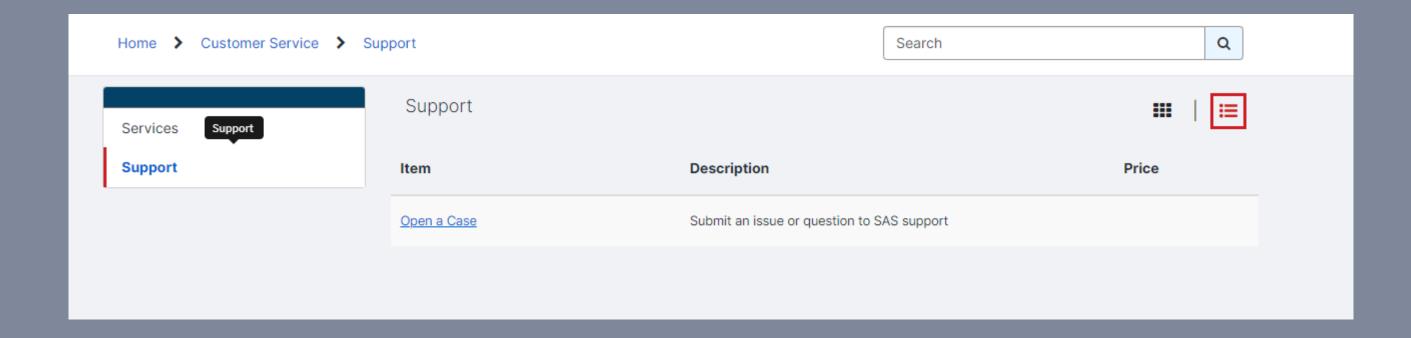
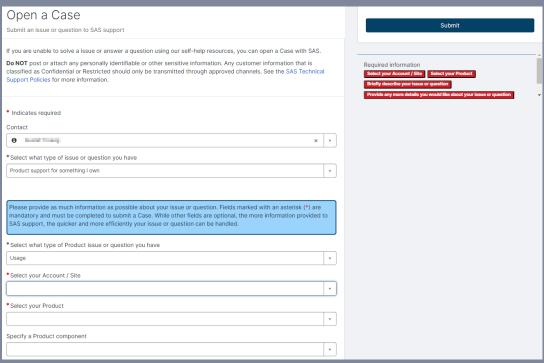# SAS customer portal

Open a case
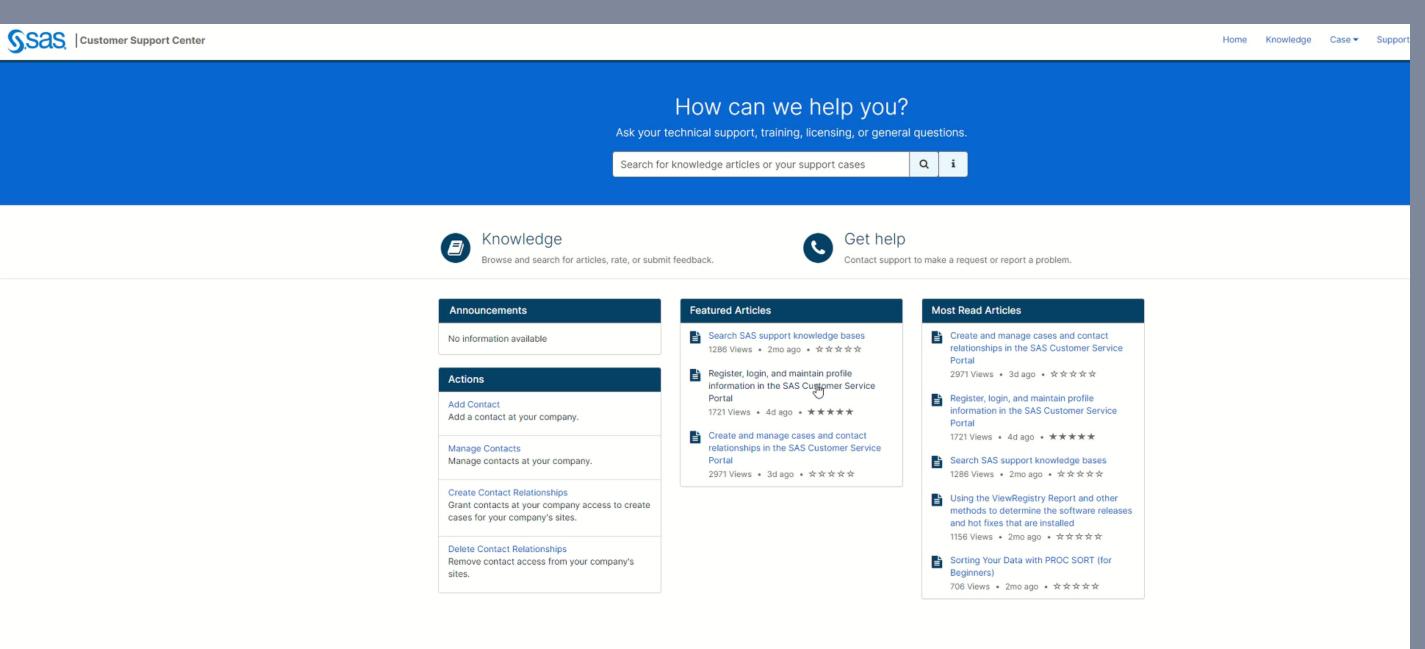

Please see Submit a Support Request | SAS Support
But a Case can still be opened by sending an email to support@sas.com
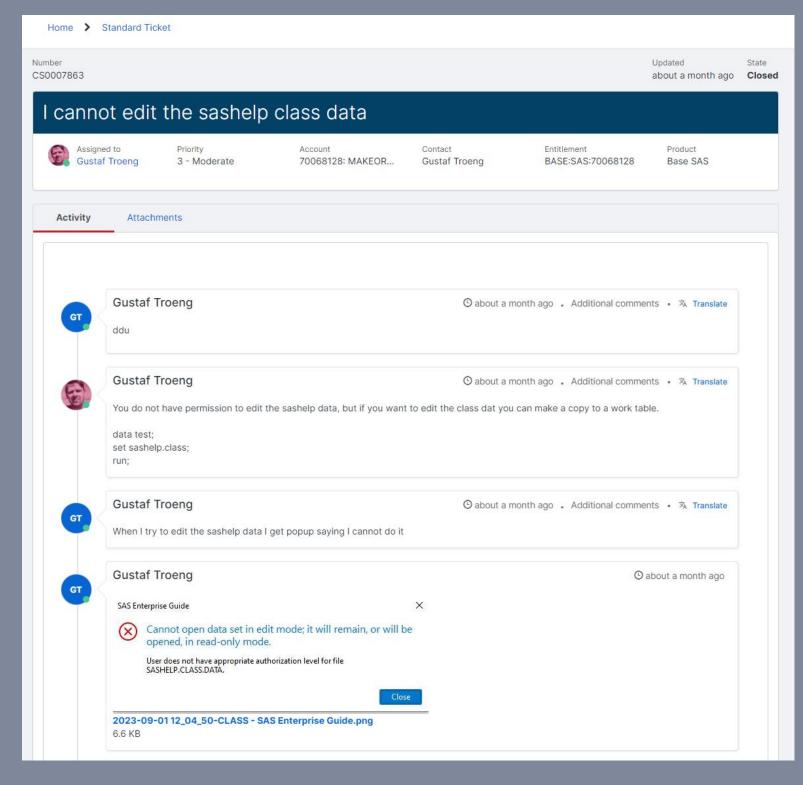
Open a Case form

Case handling
Work open and reviewing closed cases

Links:

The new customer experience is here - SAS Users
SAS Support - Create and manage cases and contact relationships in the SAS Customer Service Portal
FAQs for Cases and Tracks | SAS Support
SAS Support - Four tips to remember when you contact SAS Technical Support (service-now.com)

§sas

Questions?

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§sas