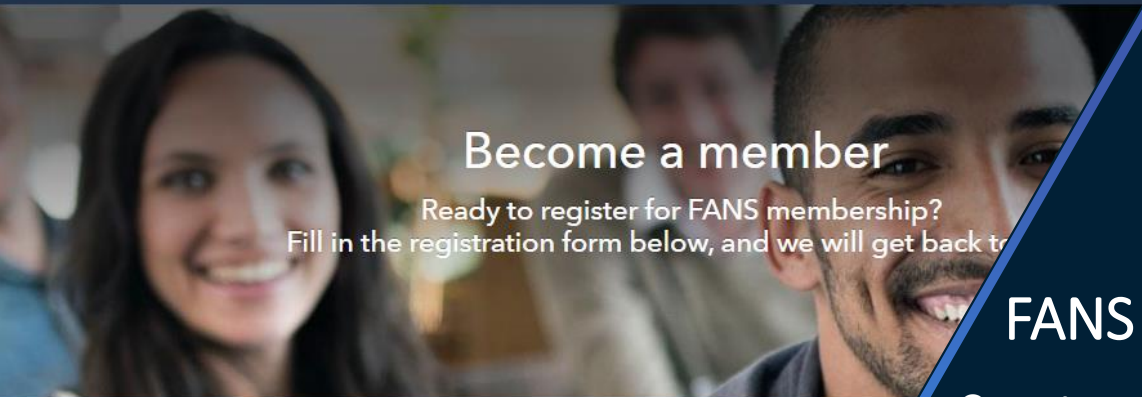


# Welcome to FANS Nordic Network Meeting

## Customer Intelligence the 25. of April



## Become a member

Ready to register for FANS membership?  
Fill in the registration form below, and we will get back to you.

## FANS - Nordic SAS User Group

### Country contact persons:

FANS memberships can be signed either as a company, an individual or as a student. There are three different types of memberships. You'll find the [Partner membership](#)...

Not sure if your company already is a member? [Please send us a message](#). We are always welcome to attend a FANS Network Meeting before becoming a member.

▼ Member



[Frans Holm](#)  
Denmark



[Pietari Koskela](#)  
Finland



[Pia Rønnevik](#)  
Norway



[Daniel Ringqvist](#)  
Sweden

# FANS Network Meetings

[Denmark](#)

[Finland](#)

[Norway](#)

[Sweden](#)

| DATE    | NETWORK - AGENDA (EXTERNAL LINKS)   |
|---------|---|
| 25/4-23 | An introduction to Customer Intelligence   Virtual (Nordic - in English)   10:00 - 11:00 CET<br>) <a href="#">REGISTER</a>   <a href="#">See the Agenda</a> |
| 25/4-23 | Customer Intelligence   Oslo/Hybrid (Nordic - in English)   13:00 - 15:00 (16 in Norway) CET<br>) <a href="#">REGISTER</a>   <a href="#">See the Agenda</a> |
| 3/5-23  | Artificial Intelligence   Oslo/In-Person   13:00 - 16:00 CET<br><a href="#">REGISTER</a>   <a href="#">See the Agenda</a>                                   |
| 4/5-23  | Cross Topics   Stavanger/In-person   13:00 - 16:00 CET<br>) <a href="#">REGISTER</a>   <a href="#">See the Agenda</a>                                       |
| 10/5-23 | Cross Topics   Trondheim/In-person   13:00 - 16:00 CET<br>) <a href="#">REGISTER</a>   <a href="#">See the Agenda</a>                                       |
| 11/5-23 | Cross Topics   Tromsø/In-person   13:00 - 16:00 CET<br>) <a href="#">REGISTER</a>   <a href="#">See the Agenda</a>  |
| 24/5-23 | SAS Platform Overview   Oslo/Hybrid   13:00 - 16:00 CET<br>) <a href="#">REGISTER</a>   <a href="#">See the Agenda</a>                                      |
| 7/6-23  | FANS sommeravslutning   Oslo/In-Person   13:00 - 22:00 CET<br>) <a href="#">REGISTER</a>   <a href="#">See the Agenda</a>                                   |
| 14/6-23 | AML (Anti-Money Laundering)   Hybrid/Copenhagen (Nordic - in English)   09:00 - 13:00 CET<br>) <a href="#">REGISTER</a>   <a href="#">See the Agenda</a>    |

## The agenda

- **13.00-13.05 Introduction from FANS**

*The presentation is held by Pia Rønnevik, SAS Institute.*

- **13.05-13.10 How does the CI team work to support customers**

*The presentation is held by Thomas Karlsson, SAS Institute.*

- **13.10-13.30 CI Roadmap and vision**

*The presentation is held by Thomas Karlsson, SAS Institute.*

- **13.30-14.00 How Altibox uses CI 360**

*The presentation is held by Helga Straum, Altibox.*

- **14.00-14.30 How Norway's leading supermarket chain MENY uses CI360 for online order dialogue.**

*The presentation is held by Malin Rønkvåg, Norgesgruppen.*

- **14.30-15.00 Customer Experience - a personal view**

*The presentation is held by Anne Hoepfner, SAS Institute.*

# SAS Learning & Networking – free of charge



## SAS Global Communities

[communities.sas.com](https://communities.sas.com)

SAS global community is a vibrant online meeting place for SAS users worldwide. Above 100.000 members engage and share tips & tricks. In the subgroup for [Nordic SAS Users](#), you can stay updated on all the FANS activities, view the agenda, and download presentations from Network gatherings.



## SAS Analytics Explorers

[explorers.sas.com](https://explorers.sas.com)

SAS Analytics Explorers is an invitation-only group dedicated to SAS practitioners exploring analytics, knowledge sharing, having fun, and giving you a competitive edge in your career. If you're a loyal SAS advocate and love analytics, [you can request an invitation today](#).



## Choose Your SAS Journey

[choose-your-sas-journey](#)

Calling all SAS users! We now have 10 FREE knowledge journeys where you can subscribe to the one(s) relevant for you. Our journeys contain expert advice and tips for getting the most from SAS. [Learn more](#).



## Ask the Expert Webinars

[ask-the-expert](#)

SAS experts share in-depth information, tips and tricks on a variety of topics to enable SAS users to gain new insights into using SAS products. Our goal is to make your job easier and empower you with the knowledge you need to be successful at your work. [Ask the Expert](#).



## Meet the Expert 1:1

[meet-the-expert](#)

Get one-on-one time with SAS experts across several technical topics with our SAS 'Meet the Expert' program. [Book an Expert - 30 minutes of free advice](#).



# Don't miss out – stay updated!

[SAS-L](#), in-depth discussions online.

[SASENSEI](#), an online game where you get to test your SAS knowledge.

[SAS Bowl](#), 30 min. online game on a specific theme each time.

[Blogs](#), a great way to stay up to date on various fields.

Github, where you can find SAS code that people share. Recommend [Roger DeAngelis](#).

Articles about SAS can be found on [Lexjansen](#).

[SAS Global Support Community & SAS Nordic Communities](#), where you can ask questions and participate in discussions.

# SAS EXPLORER

# SAS EXPLORE

Sept. 11-14 // Las Vegas

#ExploreSAS



SAVE THE DATE FOR SAS EXPLORE 2023

Notify Me

You asked. We listened. **That's why we're back – live and in person!**

Get ready to talk face-to-face with experts, make new connections and kick back with your peers. We're bringing together the innovators, the problem solvers and the tech trendsetters who are moving the world forward.

4

Days

2500

Technology Peers

100+

Sessions

[https://explore.sas.com/event/33f11b50-88c8-4525-ad70-86a5b527d441/websitePage:b9b10b3d-69e6-4fd8-8d59-c33a4e2967c0?RefId=PLN7889\\_1155499813](https://explore.sas.com/event/33f11b50-88c8-4525-ad70-86a5b527d441/websitePage:b9b10b3d-69e6-4fd8-8d59-c33a4e2967c0?RefId=PLN7889_1155499813)