

Total Confusion

TIPS & TRICKS

3rd Edition – Solving Benchmarking Challenges (#30-32)

Carl-Olow "Kalle" Magnusson Nordic Senior Visualization Advisor



Benchmarking is very common task in SAS Visual Analytics





Benchmarking - Simplified

Benchmarking = comparing something with something else

Comparison with Average

(455 - 512) / 512 = -11 %

Percentage of Total

14 600 / 32 500 = 0,449231 (45 %)



Benchmarking - Simplified

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Benchmarking = comparing something | Very straightforward, right?
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Well, I've been involved in many benchmark challenges over the years and my conclusion is: Sometimes it is straightforward, sometimes it can be very complicated

14 600 / 32 500 = 0,449231 (45 %)



What functions in SAS Visual Analytics are useful?

Feature/Function			Usage
Aggregation operators, such as SUM, AVG, DISTINCT etc.	Aggregated Operator	Expression builder	Calculate different statistics with aggregation level control
AND, IFELSE, NOT and OR	Boolean Operator	Expression builder	Adding logical control in expression and when?
AggregateTable	Aggregated	VA capabilitie	s to use and when?
Scoped Calculati	Milac	loret	and when to use what without a ed item of different functions, but when rs, ranks etc. They be used? Surameter is set (true) or not (false).
Parameters It is alW	ays diffict	ilt to undersion	ot of different functions, sectors, ranks etc.
real use-0	case. In V	and how car	they be used? Is used to identify if missing values are present in your aggregation
NumMiss		- Sunder	Is used to identify if missing values are present in your aggregation
New data from aggregation	Data	Data Action	Allows us to create a new aggregated data set in VA, useful when handling advanced aggregations or handling nested aggregated data items
	Aggregated	Expression builder	Calculate comparing periodic and aggregated metrics over time, such as %
Periodic operators, such as Period, CumulativePeriod etc.	Operator	Expression bander	difference compared with last year. A date column is required
		Expression builder	



What functions in SAS Visual Analytics are useful?

Feature/Function	Туре	VA feature	Usage
Aggregation operators, such as SUM, AVG, DISTINCT etc.	Aggregated Operator	Expression builder	Calculate different statistics with aggregation level control
AND, IFELSE, NOT and OR	Boolean Operator	Expression builder	Adding logical control in expressions
AggregateTable	Aggregated Operator	Expression builder	AggregateTable allows us to aggregate data and lock it onto a specific data/aggregation level
Scoped Calculations	Feature	Expression builder	Allows us to add multiple/different expressions into our calculated item
Parameters	Data Item	Data Item	Parameters can fetch a value to be used in a calculated item, filters, ranks etc.
IsSet	Comparison Operator	Expression builder	IsSet function is used to determine if a parameter is set (true) or not (false).
NumMiss	Aggregated Operator	Expression builder	Is used to identify if missing values are present in your aggregation
New data from aggregation	Data	Data Action	Allows us to create a new aggregated data set in VA, useful when handling advanced aggregations or handling nested aggregated data items
Periodic operators, such as Period, CumulativePeriod etc.	Aggregated Operator	Expression builder	Calculate comparing periodic and aggregated metrics over time, such as % difference compared with last year. A date column is required
AggregateCells	Aggregated Operator	Expression builder	Aggregates values of a specific set of cells, such as 7 days average. No specific date or category column is required



My tips & tricks rating system ©



Easy – Requires just one or few clicks



Intermediate - Requires one or few clicks and some other actions/objects/parameters



Expert - Requires multiple clicks, multiple actions/objects parameters and might require programming skills



Today we have 3 different use-cases/scenarios

- How can I keep my totals intact when using filters?
- What about calculated items using Distinct Count?
- AggregateTable function, what is it good for?



Solving Benchmarking Challenges

Tips & Tricks # 30

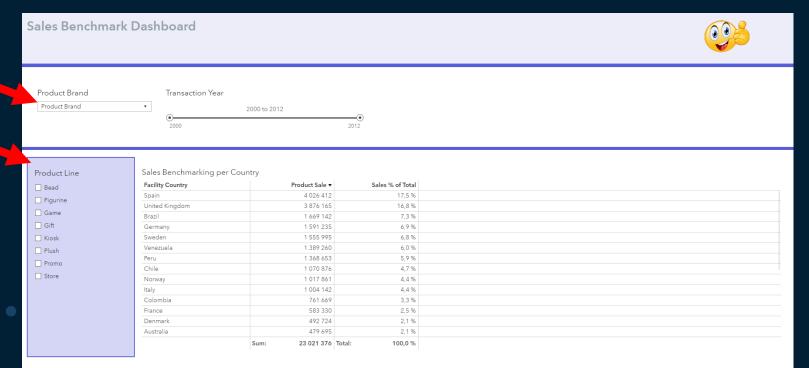
How can I keep my totals intact when using filters?





Tips & Tricks # 30

Challenge: I have a dashboard with some sale benchmarking metrics and added some filters. However, end-users DO NOT want Sales % of Total to be affected by Product Brand and Line filters, only Transaction year (baseline)





Tips & Tricks # 30

Challenge: I have a dashboard with some sale benchmarking metrics and added some filters. However, end-users DO NOT want Sales % of Total to be affected by Product Brand and Line filters, only Transaction year (baseline)



Product Brand Novelty	Transaction Year	2000 to 2012	- ••
	2000	2	012
Product Line	Sales Benchmarking per	r Country	
✓ Bead	Facility Country	Product Sale ▼	Sales % of Total
 ☐ Gift	Spain	635 798	26,9 %
	United Kingdom	614 239	26,0 %
✓ Kiosk	Germany	268 801	11,4 %
☐ Promo	Sweden	248 131	10,5 %
☐ Store	Italy	158 043	6,7 %
	Norway	146 719	6,2 %
	France	101 798	4,3 %
	Australia	91 390	3,9 %
	Denmark	81 484	3,4 %
	New Zealand	18 197	0,8 %

According to our endusers, this is not correct!

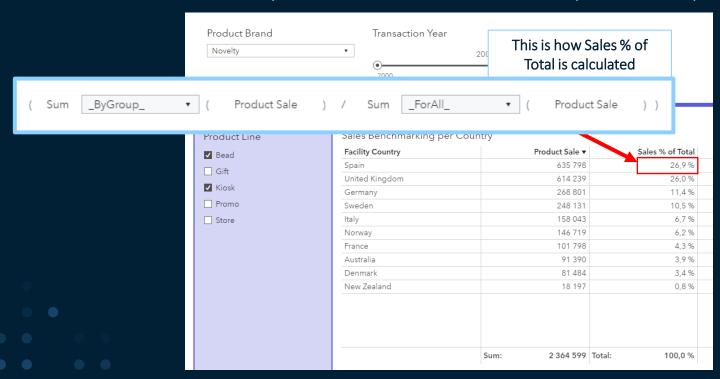
It should be 2,8 %

635 798 / 23 021 376



Tips & Tricks # 30

Challenge: I have a dashboard with some sale benchmarking metrics and added some filters. However, end-users DO NOT want Sales % of Total to be affected by Product Brand and Line filters, only Transaction year (baseline)





Tips & Tricks # 30

Challenge: I have a dashboard with some sale benchmarking metrics and added some filters. However, end-users DO NOT want Sales % of Total to be affected by Product Brand and Line filters, only Transaction year (baseline)



Preparing data with pre-defined columns with totals is a very common solution, but it might impact flexibility...

Is there any other solution?



Tips & Tricks # 30 - Solution



We will keep the original data item Product Sale as our total and create a new data item that will be affected by our filters

Product Line	Sales Benchmarking per Country			
✓ Bead	Facility Country	Product Sale ▼	Product Sale (Filtered)	Sales % of Total (Filter Control)
 ☐ Gift	Spain	4 026 412	635 798	2,8 %
_	United Kingdom	3 876 165	614 239	2,7 %
✓ Kiosk	Brazil	1 669 142	0	0,0 %
Promo	Germany	1 591 235	268 801	1,2 %
Store	Sweden	1 555 995	248 131	1,1 %
	Venezuela	1 389 260	0	0,0 %



Tips & Tricks # 30 - Solution



Take-Off Checklist

- 1. Inactivate all current filters to avoid unexpected confusion ©
- 2. Add two parameters and assign them
- 3. Create calculated items that are affected by our filters
- 4. Create calculated item for % of total
- 5. Activate necessary filters and filter dependencies



Tips & Tricks # 30 - Solution Step 1: Inactivate all filters

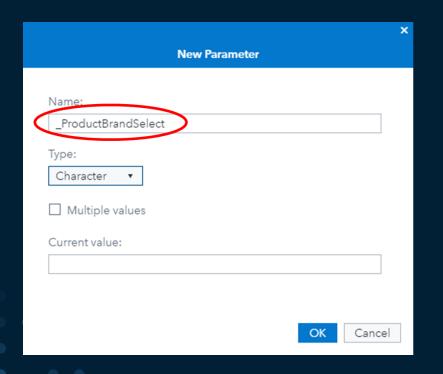


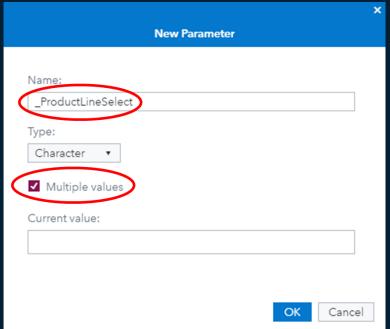
Filter/Prompt Type	Effect on Data	Parameter Assignment	Filter/Prompt Control
Report	Always	Yes	Dependencies can be set
Page	Always	Yes	Dependencies can be set
Page Canvas/Body	Defined by the user	Yes	Filter actions is set by the user
Report Object	Defined by the user	No (Parameters can be used in filter expression)	Filter object logic is set by the user, either in simple or advanced mode
Data Filter	Always	No (parameters can be used in filter expression)	Filter object logic is set by the user
Ranks	By default	Yes (to control number of items to rank)	To keep your totals, make sure you have "All Other" selected



Tips & Tricks # 30 - Solution Step 2:1: Add two parameters





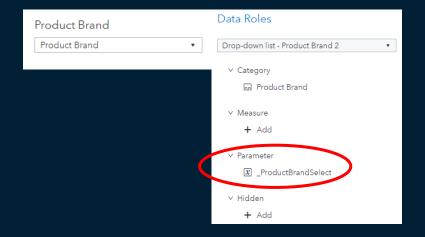


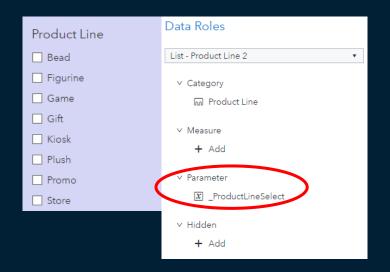


Tips & Tricks # 30 - Solution

Step 2:2: Assign parameters to my control objects (Product Brand & Line)









Tips & Tricks # 30 - Solution Step 2:2: What about the year interval slider/filter?





To demonstrate the flexibility with this solution, we will keep the year interval slider/filter as a normal filter. The year interval is used to set our benchmark baseline based on a specific year interval.



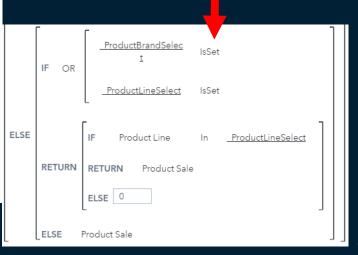
Tips & Tricks # 30 - Solution Step 3: Create calculated items that is affected by our

filters, either we can do a one or two step approach. This is the one step approach:

Calculated data item: Product Sale (Filtered)

<u>IF</u> Product Brand <u>OR</u> Product Line is selected <u>RETURN</u> Product Sales <u>ELSE</u> 0

 IsSet function is used to check if Product brand <u>OR</u> Product Line is selected

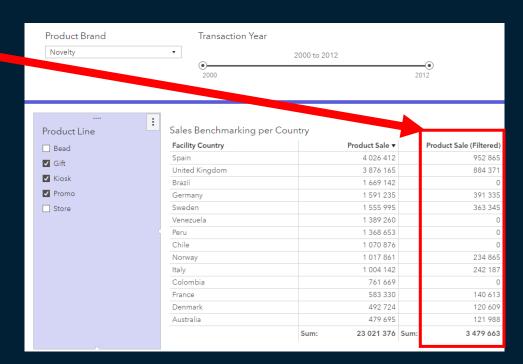


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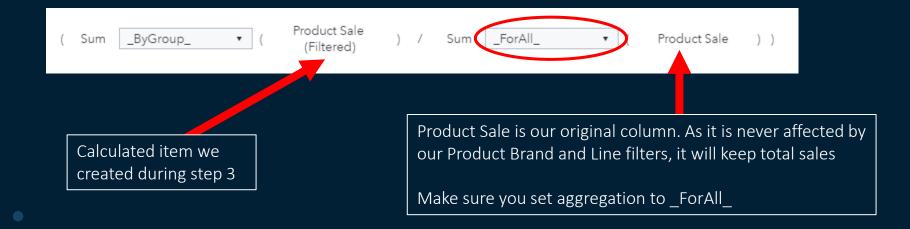


Tips & Tricks # 30 - Solution

Step 4: Create Sales % of Total with filter control, based on the calculated item we created in step 3



Calculated data item: Sales % of Total (Filter Control)





Tips & Tricks # 30 - Solution Step 5: Activate necessary filters and filter dependencies



Setup a dependency filter between Product Brand and Line control/filter objects.

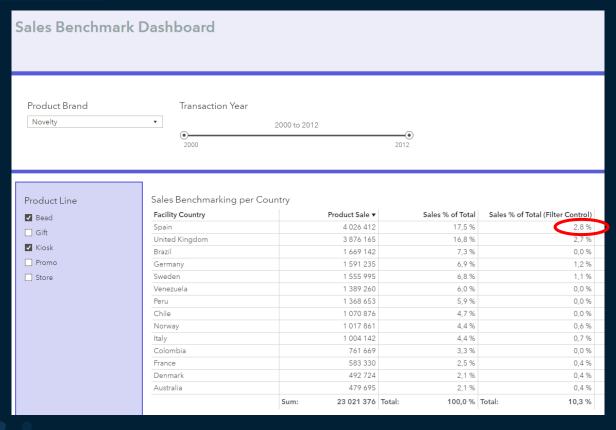
Note: All filtering is controlled by parameters and the calculated item we created during step 3.



DO NOT use "Automatic actions on all objects"!!! If we do, our regain of total control will be lost ©



Tips & Tricks # 30 - Solution





Solving Benchmarking Challenges

Tips & Tricks # 31

What about calculated items using Distinct Count?

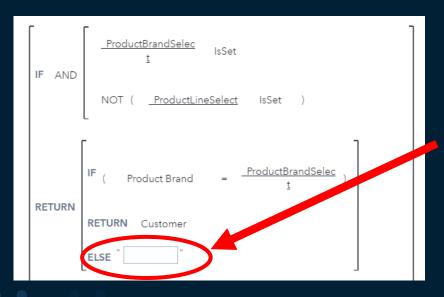




Tips & Tricks # 31

Challenge: I have added a new benchmark metrics into my Dashboard and it is based on <u>Distinct Customer Count</u>. I have <u>followed the steps in Tips & Tricks #30</u>, but all my distinct counts is increased by one, why?





We are using the same approach as we did in Tips & Tricks #30.

In this case we are introducing an error, why? Column Customer (ID) is a character and when using our filter control approach, we are setting Customer to missing (blank).

So, when using the Distinct Count operator, it will also count the blanks (because Customer is a character).



Tips & Tricks # 31

Challenge: I have added a new benchmark metrics into my Dashboard and it is based on <u>Distinct Customer Count</u>. I have <u>followed the steps in Tips & Tricks #30</u>, but all my distinct counts is increased by one, why?

Distinct Customer Count (Filtered), Distinct Count that is affected by our filters (using the same solution approach as we did in Tips & Tricks # 30)

Product Line	Sales Benchmarking po	Sales Benchmarking per Country			
✓ Bead	Facility Country	Distinct Customer Count	Distinct Customer Count (Filtered)		
Figurine	United Kingdom	6 227	1 087		
Game	Spain	6 036	1 163		
Gift	Brazil	4 767	1		
Kiosk	Germany	3 843	523		
☐ Plush	Italy	2 261	325		
	Venezuela	2 144	1		
Promo	Sweden	2 018	460		
Store	Australia	2 008	257		
	France	1 740	229		
	Norway	1 385	258		
	Chile	1 229	1		
	Denmark	1 211	173		
	Russia	1 092	1		
		Total: 45 671	Total: 4 516		



Tips & Tricks # 31 - Solution The NumMiss operator is our Hero

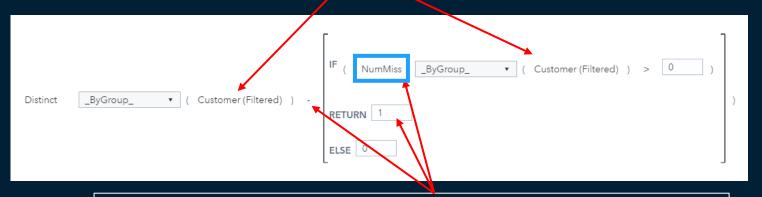


So, when we are using Distinct Count (Character based), we need to make sure that we are not counting our missing values. We need an extra step where we are using the NumMiss function.

Calculated data item:

Distinct Customer Count (NumMiss Filtered)

Calculated item **Customer (Filtered)** uses the same approach we did in Tips & Trick #30



NumMiss will look for missing values (if NumMiss is > 0) and in our use-case it will subtract one from our Customer (Filtered) distinct count ©



Tips & Tricks # 31 - Solution The NumMiss operator is our Hero



So, when we are using Distinct Count (Character based), we need to make sure that we are not counting our missing values. This is where the NumMiss function comes into play.



Tips & Tricks # 31 - Solution Let's wrap it up

✓

Distinct Customer Count % of total (with filter control)



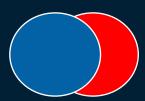
ead	- 40	Distinct Customer _	Distinct Customer	Distinct Customer Count	Distinct Customer Count %
	Facility Country	Count [▼]	Count (Filtered)	(NumMiss Filtered)	
igurine	United Kingdom	6 227	1 087	1 086	2,4 %
ame	Spain	6 036	1 163	1 162	2,5 %
ift	Brazil	4 767	1	0	0,0 %
iosk	Germany	3 843	523	522	1,1 %
lush	Italy	2 261	325	324	0,7 %
	Venezuela	2 144	1	0	0,0 %
omo	Sweden	2 018	460	459	1,0 %
ore	Australia	2 008	257	256	0,6 %
	France	1 740	229	228	0,5 %
	Norway	1 385	258	257	0,6 %
	Chile	1 229	1	0	0,0 %
	Denmark	1 211	173	172	0,4 %
	Russia	1 092	1	0	0,0 %
		Total: 45 671	Total: 4 516	Total: 4 515	Total: 9,9 %



Solving Benchmarking Challenges

Tips & Tricks # 32

AggregateTable function, what is it good for?





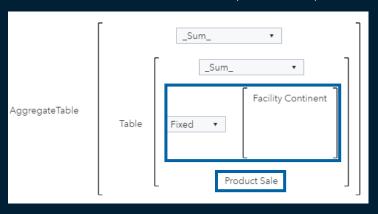
AggregateTable Function — what is it good for?

Tips & Tricks # 32



Using AggegateTable Function allows you to lock a value on a specific category (or level). In this example we will aggregate (Sum) Product Sales and lock it on a Continent Category level

Calculated Item: Product Sale (Continent)





Israel

65 226



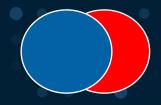
825 542

Asia

AggregateTable Function – what is it good for?

Tips & Tricks # 32 - Solution

Challenge: This is a very specific use-case that I have encountered twice over the last couple of months.



Similar use-case with my demo data: I want to count number of ordered items per customer, and then I want to calculate the Median of customer ordered items by country. Sounds straight forward, right?

Using Aggregate Table might be the option to solve this challenge

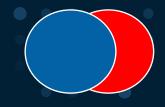


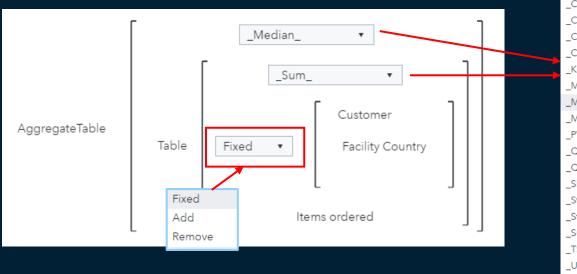


AggregateTable Function – what is it good for?

Tips & Tricks # 32 - Solution

AggregateTable is a very useful and powerful function/ operator with many options





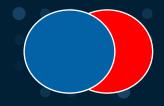
Avg _CoeffVar_ _Count_ CountDistinct _CountMissing_ _CSS_ Kurtosis Max Median _Min_ PValT Q1 _Q3_ Skew StdDev StdErr _Sum_ TStat _USS_ _Var_



AggregateTable Function — what is it good for?

Tips & Tricks # 32 - Solution

AggregateTable is a very useful and powerful function/operator with many options



Do you want to learn more about the AggregateTable function?

Fantastic article by Renato Luppi
SAS Visual Analytics Advanced Calculations (part 2 of 4): AggregateTable

https://communities.sas.com/t5/SAS-Communities-Library/SAS-Visual-Analytics-Advanced-Calculations-part-2-of-4/ta-p/538541.



Thank you for your time

Any Questions?

