# Welcome to FANS Nordic Network Meeting: An introduction to SAS Customer Intelligence 28. of October

Pia Skare Rønnevik, Customer Success Manager, SAS Institute pia.roennevik@sas



### The agenda

- Welcome and information from FANS
- Introduction to SAS® Customer Intelligence 360, held by Thomas Thorning from SAS Institute
- A short demo of SAS® Customer Intelligence 360, held by Thomas Thorning from SAS Institute
- Questions



# me to FANS - Nordic SAS

AS User Group. Attending FANS gives you t ting your skills and knowledge about the l

FANS - Nordic SAS User Group

Country contact persons:

Become a membe



**Frans Holm** Denmark



Pietari Koskela Finland



Pia Rønnevik







### **FANS Network Meetings**









### FANS-netværksmøder i Danmark

Alle netværksmøderne vil blive virtuelle resten af 2021

Præsentationerne holdes på dansk medmindre andet fremgår.



Date	Network - Agenda (external links)	Platform	Time (CET)
28/10	) FANS Network Meeting   Customer Intelligence (Nordic - In English)	Virtual/Teams	12:00-14:00
28/10	) FANS Network Meeting   An introduction to SAS Customer Intelligence (Nordic - In English)	Virtual/Teams	15:00-16:00
23/11	) FANS Network Meeting   Visual Analytics (Nordic - In English)	Virtual/Teams	13:00-16:00
30/11	) FANS Network Meeting   Data Science (Nordic - In English)	Virtual/Teams	13:00-16:00
1/12	) FANS Network Meeting   Visual Analytics	Virtual/Teams	09:30-12:30
1/12	) FANS Network Meeting   Programming	Virtual/Teams	13:30-16:30
2/12	) FANS Network Meeting   Platform	Virtual/Teams	09:00-12:00
3/12	) FANS Network Meeting   Platform Overview	Virtual/Teams	09:00-12:00
7/12	) FANS Network Meeting   AML for AML users/customers (Nordic - In English)	Virtual/Teams	08:30-11:30
14/12	) FANS Network Meeting   An introduction to SAS Customer Intelligence (Nordic - In English)	Virtual/Teams	13:00-14:00





### Topics:

- SAS Code Trouble-shooting & Optimising
- SAS Customer Intelligence 360
- SAS Visual Analytics 8.5
- CAS Programming in SAS Viya
- SAS 9 Platform Administration
- SAS Data Management and DI Studio
- SAS Enterprise Guide
- SAS Studio
- SAS Analytics, Al and Machine Learning
- SAS Architecture & Administration

Learn more and register

**S**.sas

# Why choose SAS for marketing?



https://www.sas.com/no\_no/solutions/customer-intelligence.html?gclid=CjwKCAjwwsmLBhACEiwANq-tXNDDrJ1n2okGhDmh9muxqlaXdMYmtC4bv4KvTxFF\_Ff0FV9nEcsZHxoC2D8QAvD\_BwE



## The SAS Marketing Journey



#### **Manage Data**

Seamlessly enhance and extend customer data activation beyond a traditional customer data platform.

Learn about marketing data management (>)



#### Plan

Accelerate, automate and streamline marketing planning activities for optimal accountability.

Learn about marketing planning (>)



#### Activate

Create personalized customer journeys that boost response rates and generate profitable leads.

Learn about customer journey activation >>



### **Embed Analytics**

Act faster with out-of-the-box insights driven by advanced Al and machine learning.

Learn about embedded customer analytics >>



### **Extend Impact**

Deliver a broader brand experience through other functions, suppliers, vendors or stakeholders.

Learn about extended marketing impact >>







SAS is the only vendor to be a leader in every Forrester CCCM evaluation since our inaugural report in 2008.

The Forrester Wave": Cross-Channel Campaign Management (EMSS Modules), Q2 2021 • Forrester Research Inc., April 26, 2021



# **FANS** competition







## **Upcoming CI activities**

Please join....

- SAS Innovation Summit 9th of November
  - The Digital Front Door
  - Gerry Brown, Head of CX EMEA, IDC
  - Tom Palving, Center of Excellence Lead, Jyske Bank
  - Target Group: Executives
  - Register here: <u>Agenda | SAS Innovation Summit</u>
- Marketing for Tomorrows Customers 11th of November
  - First Party Data, Modernizing your Marketing, Marketing Measurement
  - Topdanmark
  - Target Group: All levels
- - Register <u>here</u>

