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## Data Preparation for Analytics

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**SAS Presents** 



## Agenda

- Analytic Data Preparation
- Data Structures for Analytic
- Tricky Data Management with the SAS® Language
- Analytic Data Management with SAS® Tools
  - SAS® Enterprise Miner
  - SAS® Forecast Server
  - SAS® ETL-Studio
- Closing Thoughts





## Some Words on Data Preparation

- Is for techies
- Is boring
- Consumes up to 80 % of the project
- Is something that SAS can excellently do
- Is vital to the quality of the project



The Power to Know

## The Analysis Process: From Raw Data to Actionable Results



The Power to Know Four Dimensions for Analytic Data Preparation **Business and Process Knowledge** 

Analytical Knowledge Analytic Data Preparaton SAS Coding Documentation and

**Maintainance** 

The Power to Know.

## Four Dimensions for Analytic Data Preparation







## Challenging a Business Question

- "Can you calculate the probability that a customer will cancel usage of product X?"
- Questions:
  - Cancellation or decline in usage?
  - How do we treat usage of more advanced products?
  - Include non-volontary cancellation?
  - How quickly can retention measures take place?
  - Do you want to have probabilites per customer or a list of the 10.000 high risk customers or risk classes in general?





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## Four Dimensions for Analytic Data Preparation





## **Business Questions, Analytical Models**

- Event prediction (Churn, Fraud, Delinquency, Response, …)
- Value prediction (Purchase Size, Claim Amount, ...)
- Clustering (Segmentation, ...)
- Market Basket Analysis (Association Analysis, ...)
- Time Series Forecasting





## Analysis Subjects and Multiple Observations

 Analysis subjects are entities that are being analyzed and the analysis results are interpreted in their context.

- Multiple observations per analysis subject
  - Repeated measurements over time
  - Multiple observations because of hierarchical relationships



## Main Types of Data Marts

### One-Row-per-Subject Data Mart

	Customer ID	Date of Birth	Age (years)	Gender	Marital Status	Academic Title	Has Title? 0/1	Branch Name	Customer Start Date	Customer Duration (months)
1	1000002	26DEC1958	44	Male	Married		0	Fil1	01JAN2000	41
2	1000005	25JUN1947	56	Male	Single	Ing.	1	Fil4	01APR1999	50
3	1000006	10DEC1945	57	Female	Married		0	Fil4	01SEP1996	81
4	1000007	02JUN1934	69	Male	Married		0	Fil1	01SEP1997	69
5	1000008	15DEC1957	45	Male	Single	Dr.	1	Fil3	01JAN1996	89
6	1000009	11MAR1959	44	Male	Single		0	Fil2	01JUL2001	23
7	1000014	23AUG1952	51	Male	Single		0	Fil4	01MAY1996	85
8	1000015	12MAY1959	44	Male	Single		0	Fil2	01FEB1999	52
9	1000016	11FEB1967	36	Male	Married		0	Fil2	01FEB2001	28

### Multiple-Row-per-Subject Data Mart

Longitudinal Data Mart

	CUSTOMER	TIME	PRODUCT
2	0	0	hering
2	0	1	comed_b
3	0	2	olives
4	0	3	ham
5	0	4	turkey
6	0	5	bourbon
7	0	6	ice_crea
8	1	0	baguette
9	1	1	soda
10	1	2	hering
11	1	3	cracker
12	1	4	heineken
13	1	5	olives
14	1	6	comed_b
15	2	0	avocado
16	2	1	cracker
17	2	2	artichok
18	2	3	heineken
19	2	4	ham
20	2	5	turkey
21	2	6	sardines

Date	ELECTRO	GARDENING	TOOLS
15/08/05	15725	13913	9441
16/08/05	15120	16315	9922
17/08/05	16631	18996	11345
19/08/05	18080	16325	9326
20/08/05	15604	14690	9108
21/08/05	14518	14388	9371
22/08/05	13048	15249	8390
23/08/05	13857	13974	10982
24/08/05	14869	15704	12104
26/08/05	12262	13836	8112
27/08/05	15011	13438	8599
28/08/05	13612	12625	8389
29/08/05	11546	13566	8249
30/08/05	21352	16918	13337
31/08/05	22900	20813	14099
02/09/05	15333	15626	8896
03/09/05	13156	13306	8082
04/09/05	19294	16361	16267
05/09/05	15917	15587	15539
	Date 15/08/05 16/08/05 17/08/05 20/08/05 21/08/05 22/08/05 22/08/05 23/08/05 24/08/05 24/08/05 26/08/05 27/08/05 28/08/05 29/08/05 30/08/05 31/08/05 02/09/05 03/09/05	Date         ELECTRO           15/08/05         15725           16/08/05         15725           16/08/05         15120           17/08/05         16631           19/08/05         18080           20/08/05         15604           21/08/05         14518           22/08/05         13048           23/08/05         13857           24/08/05         12262           27/08/05         15011           28/08/05         13612           29/08/05         13151           30/08/05         21352           31/08/05         22900           02/09/05         15333           03/09/05         13156           04/09/05         19294           05/09/05         15917	Date         ELECTRO         GARDENING           15/08/05         15725         13913           16/08/05         15725         13913           16/08/05         15120         16315           17/08/05         16631         18996           19/08/05         18080         16325           20/08/05         15604         14690           21/08/05         13048         15249           21/08/05         13048         15249           23/08/05         13048         15249           23/08/05         13048         15249           23/08/05         13857         13974           24/08/05         14501         13438           28/08/05         15011         13438           28/08/05         13612         12625           29/08/05         11546         13566           30/08/05         21352         16918           31/08/05         22900         20813           02/09/05         15333         15626           03/09/05         13156         13306           04/09/05         19294         16361           05/09/05         15917         15587





## **Data Mart Structures**

	Data Mart Struct	are for the Analysis
Structure of the source data: "Multiple observations per analysis subject exist?"	One-Row-per-Subject Data Mart	Multiple-Row-per-Subject Data Mart
NO		
YES		







## The One-Row-Per-Subject Paradigm



2	
3	
4	







## The One-Row-Per-Subject Paradigm Clever Aggregations



### **Interval Data**

- Static Aggregation
- Correlation of Values
- Course over Time
- Concentration of Values

### **Categorical Data**

- Frequency Counts
- Concatenated Frequencies
- Total and Distinct Counts





## **Longitudinal Data Marts**



- Aggregating data at the right level
- Defining cross sectional groups
- Alignment of time values
- Creation of event indicators and input variables



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## Four Dimensions for Analytic Data Preparation



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## SAS Data Step vs. SQL Transposing a table

	CUSTOMER	TIME	PRODUCT	
A.	0	0	hering	
2	0	1	comed_b	
3	0	2	olives	
4	0	3	ham	
5	0	4	turkey	
6	0	5	bourbon	
7	0	6	ice_crea	
8	1	0	baguette	
9	1	1	soda	
10	1	2	hering	
11	1	3	cracker	
12	1	4	heineken	
13	1	5	olives	1
14	1	6	comed_b	3
15	2	0	avocado	4
16	2	1	cracker	5
17	2	2	artichok	7
18	2	3	heineken	8
19	2	4	ham	9
20	2	5	turkey	11
21	2	6	sardines	12

	N	CUSTOMER	bourbon	comed_b	ham	hering	ice_crea	olives	turkey	baguette
	1	<u>ه</u>	1	1	1	1	1	1	1	
_	2	1		1		1		1		1
	3	2			1				1	
	4	3	1		1		1	1	1	
_	5	4		1		1		1	1	
_	6	5			1		1			
	7	6	1				1	1	1	
	8	7	1	1			1			1
_	9	8	1					1		1
_	10	9	1	1		1				
	11	10							1	1
	12	11		1		1				1
	13	12		1		1		1		



## Changing between longitdutinal data structures

Standard Form

 $\leftrightarrow$ 

Interleaved



ΒY	date;	
RIIN.		

Date	Quantity	Volume
15/08/05	7321	39079
16/08, 25	7926	41357
17/08/05	9507	46972
19/08/05	8607	43731
20/08/05	8034	39402
21/08/05	7775	38277
22/08/05	7723	36687
23/08/05	7413	38813
24/08/05	8229	42677
26/08/05	6914	34210
27/08/05	7419	37048
28/08/05	6730	34626
29/08/05	7228	33361
30/08/05	9444	51607
31/08/05	10830	57812

PROC TRANSPOSE DATA = diy standard OUT = div intleaved (rename = (Col1 = Value)) NAME = Type;

2

3

4

5

6



0	19/00/05	volume	43731
9	20/08/05	Quantity	8034
10	20/08/05	Volume	39402
11	21/08/05	Quantity	7775
12	21/08/05	Volume	38277
13	22/08/05	Quantity	7723
14	22/08/05	Volume	36687
15	23/08/05	Quantity	7413
16	23/08/05	Volume	38813



PROC TRANSPOSE DATA = diy intleaved = diy standard back OUT (drop = name);



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BY date; ID Type; VAR value; Sas



# Selection of the first and last line per customer

CustID	Month	Value	
1	7	45	
1	8	34	
1	9	5	
2	7	34	
2	8	32	
2	9	44	
3	7	56	
3	8	54	
3	9	32	
			data customer;
			set customer;
			by CustID;
			FirstValue = First.CustID;
			LastValue = Last.CustID;
Comunicate @ 2006. CAS Institute Ins	All visition reconnect		run:



# Creating a sequential number and summing items

CustID	Date	Points
1	10.03.2004	45
1	04.04.2004	10
1	20.04.2004	20
1	16.05.2004	18
1	01.06.2004	5
2	01.02.2004	10
2	19.03.2004	30
3	05.08.2004	4
3	16.08.2004	16
3	31.08.2004	12
3	10.09.2004	20

end;

```
data customer;
set customer;
by CustID;
if fight monthed to
```

Sas

```
if first.custid then do; Purch_No = 1;
Cum Poi = Points;
```

```
else do; Purch_No + 1;
Cum_Poi + Points; end;
```

#### run;



Sas



## Copying omitted data

CustID	Age	Gender	Month	Value
1	26	m	7	45
			8	34
			9	5
2	37	w	7	34
			8	32
			9	44
3	46	m	7	56
			8	54
			9	32

```
data customer;
set customer;
retain age_tmp;
if age ne "" then age_tmp = age;
else age = age_tmp;
run;
```







## Shift down a column for k positions

Date	Value
01.01.2004	45
01.02.2004	34
01.03.2004	5
01.04.2004	34
01.05.2004	32
01.06.2004	44

data	mea	asuremen	ts;	;	
set	mea	asuremen	ts;	;	
Val	Lue_	_PrevDay	=	lag(Value)	;
$\mathbf{run};$					







## Measures for the Course over Time

	0		140	140		145	140	1 <b>T</b>	01 JT	
	CustiD	MI	MZ	M3	M4	M5	Mb	LongTerm	ShortTerm	LongShortind
1	1	52	54	58	47	38	22	-5.971428571	-16	
2	2	22	24	30	28	31	30	1.6857142857	-1	+=
3	3	100	120	110	115	100	95	-2.285714286	-5	
4	4	43	43	43		42	41	-0.395348837	-1	
5	5	20	29	35	39	28	44	3.4571428571	16	++
6	6	16	24	18	25	30	24	1.8571428571	-6	+-
7	7	80	70	60	50	60	70	-2.571428571	10	-+
8	8	90	95	80	100	100	90	1	-10	=-
9	9	47	47	47	47	47	47	0	0	
10	10	50	52	0	50	0	52	-2.742857143	52	-+







## The One-Row-Per-Subject Paradigm Clever Aggregations



- Static Aggregation
- Correlation of Values
- Course over Time
- Concentration of Values

### **Categorical Data**

- Frequency Counts
- Concatenated Frequencies
- Total and Distinct Counts







# Analytic Data Preparation in SAS® Enterprise Miner

- Input Data Source Node
- Sample Node
- Data Partition Node
- Metadata Node

- Filter Node
- Transform Variables Node
- Impute Node
- SAS Code Node
- Principal Components Node







# Working with Multiple-Row-per-Subject Data in SAS® Enterprise Miner



- Time Series Node
- Association
   Node
- Merge Node







# Analytic Data Preparation in SAS® Enterprise Miner - Summary

- Documentation of the data preparation process as a whole in the process flow diagram
- Definition of variables metadata that are used in the analysis
- Automatic Creation of Dummy-Variables for categorical data
- Powerful data transformations in the filter node, transform variables node and impute node.
- Possibility to perform association analysis and time-series-analysis
- Creation of score code from all nodes in SAS Enterprise Miner as SAS datastep code



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## **SAS®** Forecast Studio - Screenshot







Analytical Knowledge

# Analytic Data Preparation in SAS® Forecast Studio

- Convert transactional data into time series data
- Treatment of missing values
- Alignment of date values in intervals
- Aggregation of data on various levels
- Handling of events
  - Allows users to create event definitions, assign events to selected series in the project and delete events
  - Users can specify event duration, shape, and recurrence options.
  - Pre-defined common events and holidays are available for inclusion in the forecasting models

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## Four Dimensions for Analytic Data Preparation





Analytical nowledge

## SAS<sup>®</sup> ETL Studio







## SAS<sup>®</sup> ETL Studio – General Features

- Comprehensive transformation library
- Graphical user interface, drag & drop, wizard driven
- Multi-developer support: Check-in/check-out, change management
- Impact analysis
- Documentation of the data management process



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## SAS<sup>®</sup> ETL Studio – Analytic Features

- Data Mining Model Scoring
  - Register Model in SAS metadata repository
  - Apply SAS Enterprise Miner model to new data source
  - Creates the target table definition in the metadata
- Forecast Analysis Transformation
  - Allows to perform time series analysis
  - Based on HPF (high performance forecasting) procedure
  - Allows to integrate the forecast step into the data flow process in the metadata





## Summary

- Analytic Data Preparation is a discipline, not a incommodious necessity
- Analytic Data Preparation is more than just coding
- SAS combines powerful data management functionality and market leading analytics in one integrated package
- SAS Tools like SAS® ETL-Studio, SAS® Enterprise Miner and SAS® Forecast Studio assist you in analytic data preparation



## Recommended Reading

### **Data Preparation for Analytics** by Gerhard Svolba

SAS-Press (#60502)

Planned publication date: Oktober 2006

Business Rationale Concepts Coding Examples





## **Questions and Contact**

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  - Paper 078-31:
  - Efficient Construction of a One-Row-per-SubjectData Mart for Data Mining.ppt

