Where and how can I answer my SAS related questions?

Emily Hermanson
Customer Success Manager
Connect with me
LinkedIn: https://www.linkedin.com/in/eshendricks/

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Emily Hermanson

Customer Success Manager, SAS

Emily manages a portfolio of customers who have purchased SAS strategic technology and solutions. She supports her customers from onboarding through technology adoption and expansion. She enjoys understanding the business problems customers are trying to solve to best manage the adoption of the software and exceed customer expectations.

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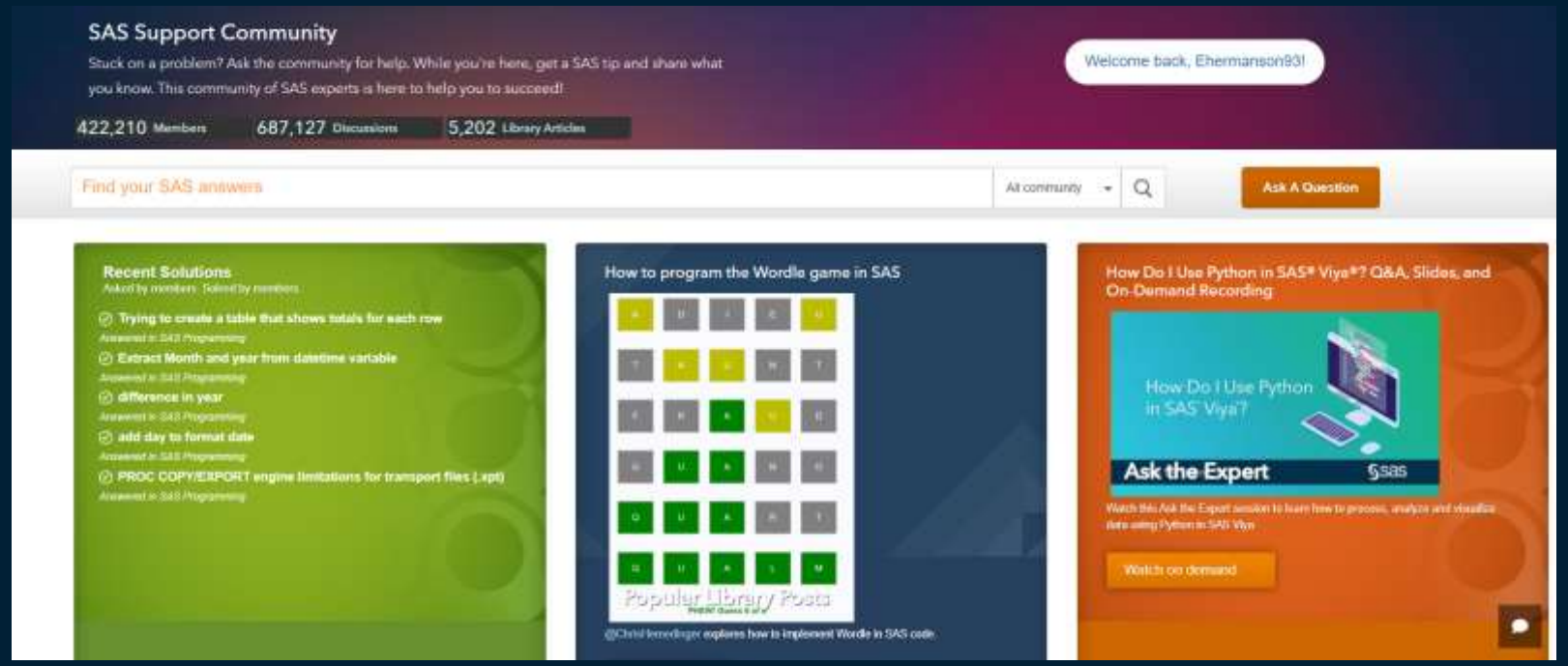
Communities.sas.com

Ask questions. Share your own knowledge. Find resources.

SAS Support Communities are a tremendous resource regarding information on SAS products and solutions.

In addition to being able to ask questions, you have access to hundreds of how-to articles, webinars, events, and SASGF proceedings.



Action:

- ❑ Explore communities.sas.com today.

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Communities.sas.com

Search is an easy way to find answers and events.

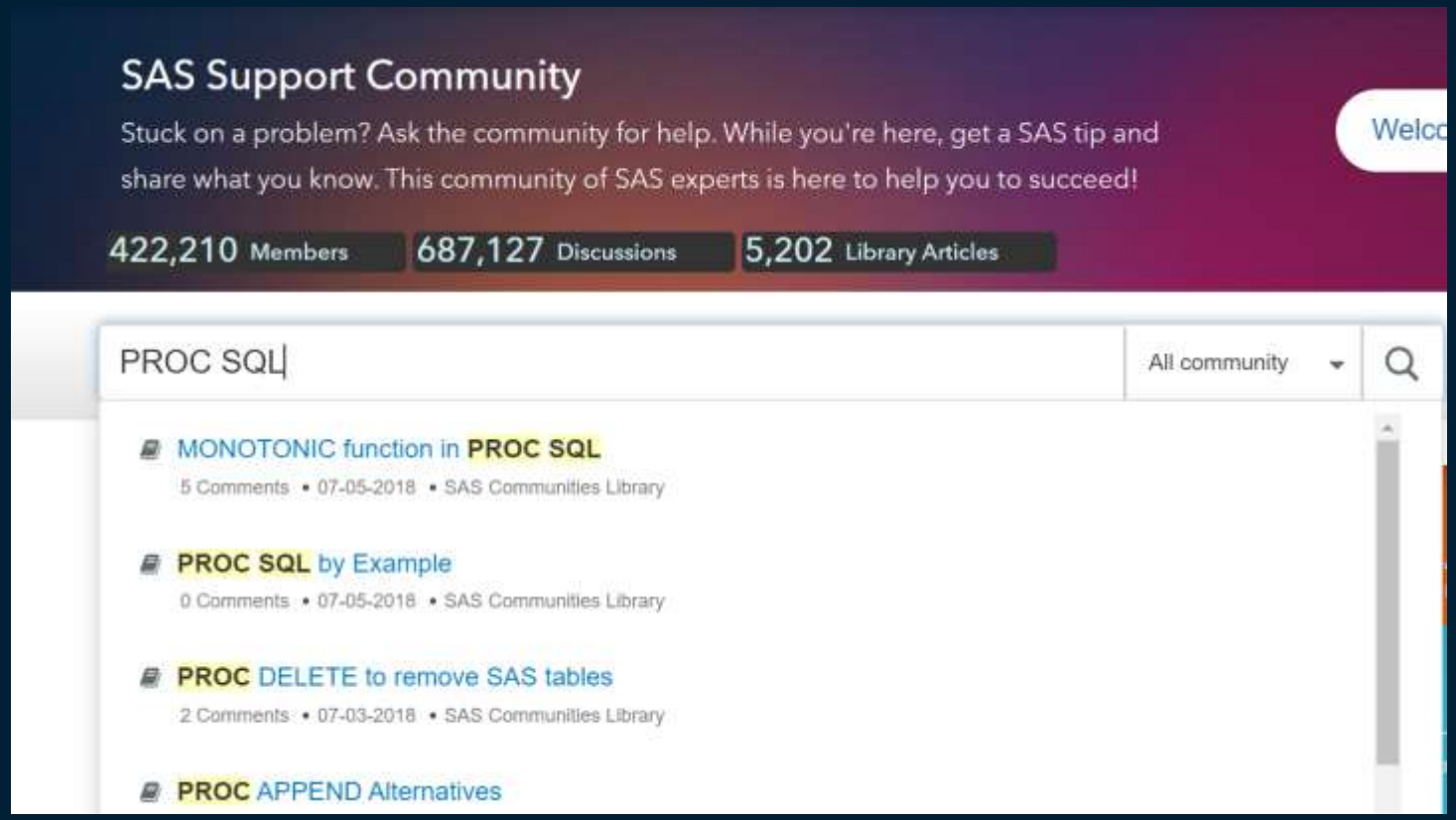
Type in any phrase and you'll get a list of topics, communities, events, etc. that match that term.

You don't need to be a member to search or read any content.

Action:

- ❑ Register to be a member using your SAS Profile.

This allows you to ask a question, reply to a question or interact with the community.



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Communities.sas.com

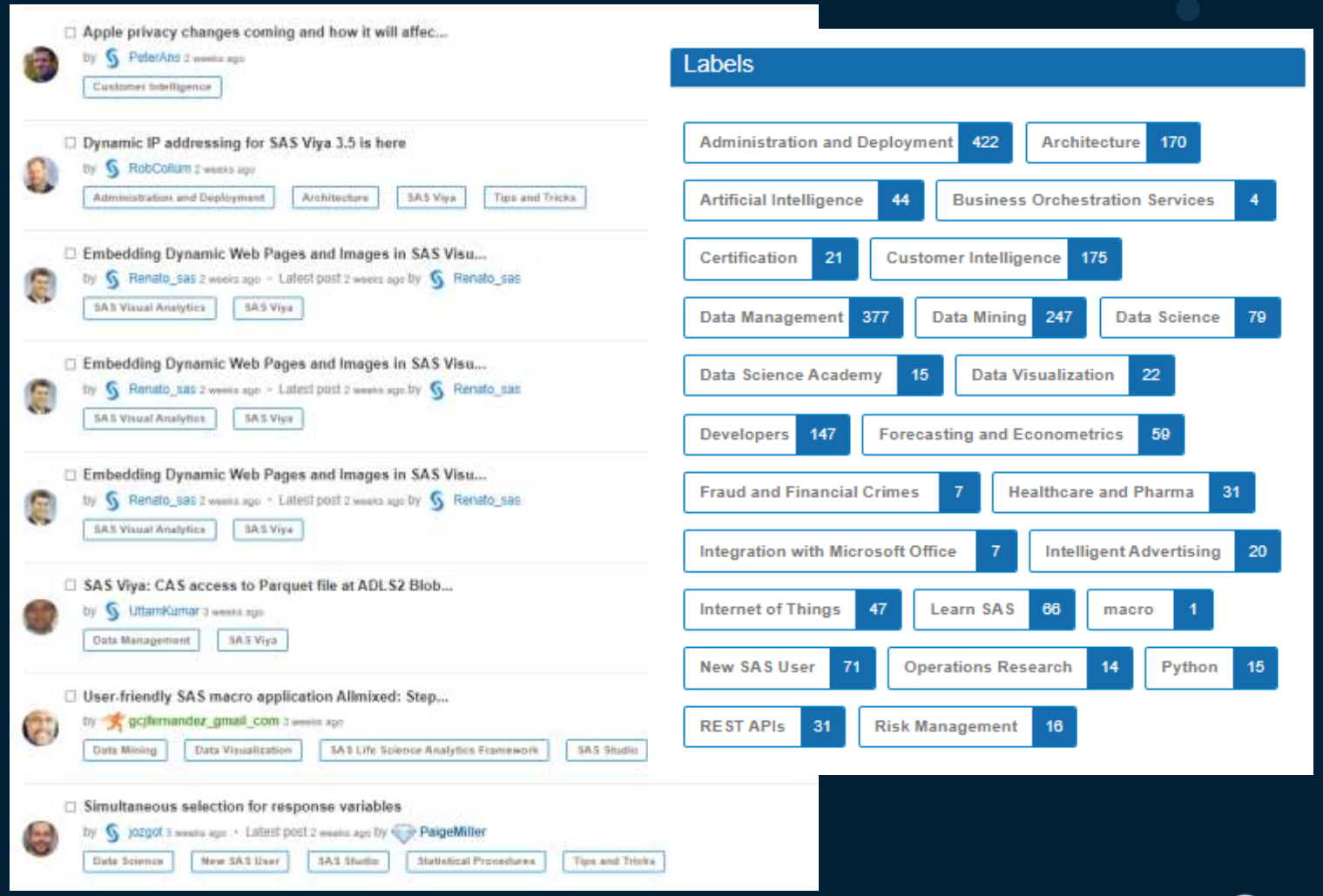
SAS Communities Library

In-depth, how-to articles, many written by SAS employees.

Action:

- ❑ Sort by and subscribe to the labels that interest you the most.

https://communities.sas.com/t5/SAS-Communities-Library/tkb-p/library



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Ask the Expert Webinars

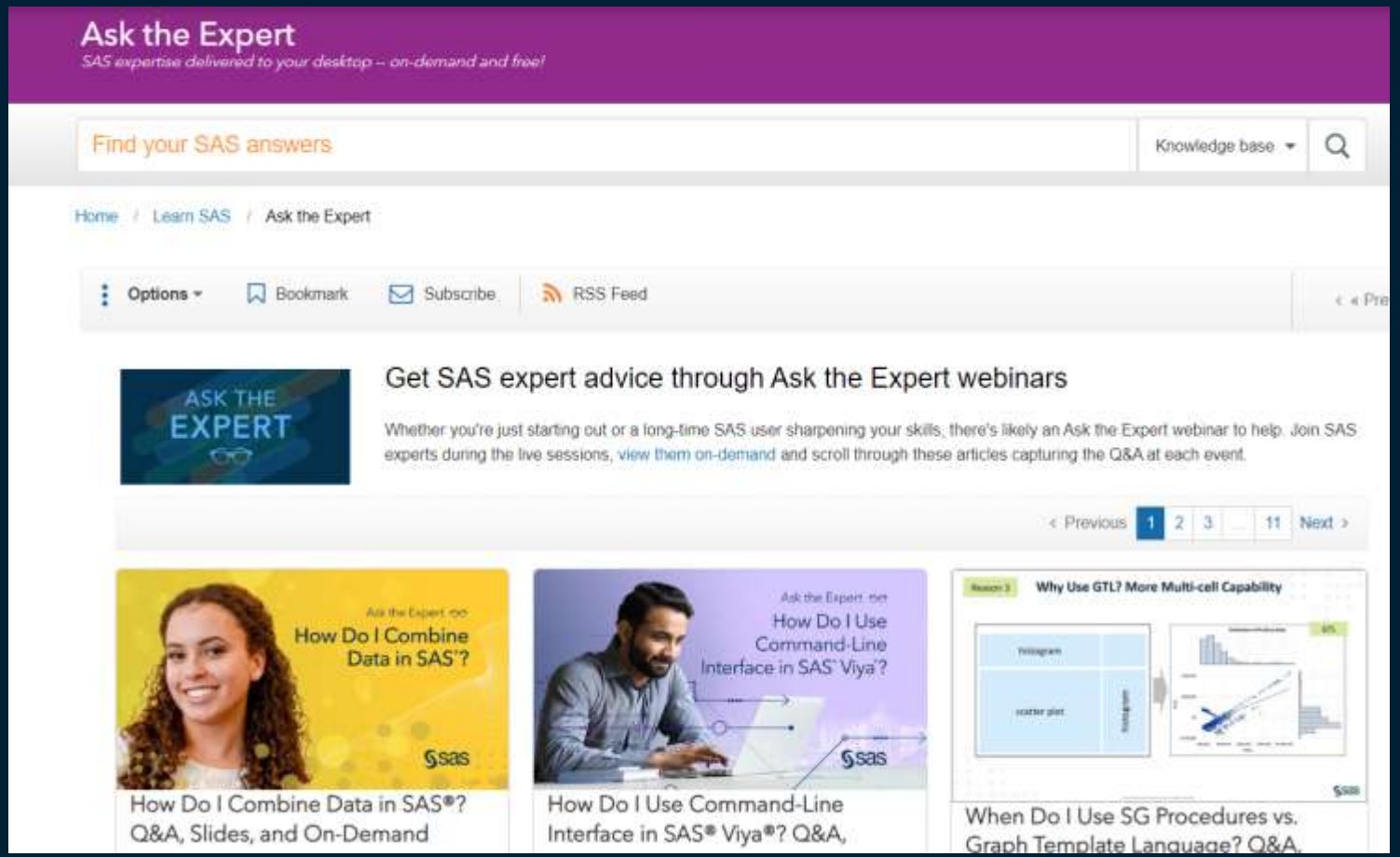
SAS experts share in-depth information, tips and tricks on a variety of topics to enable SAS users to gain new insights into using SAS products.

Action:

- ❑ Watch on-demand recordings, get the slides and Q&A, and search for topics that interest you.

Communities.sas.com

https://communities.sas.com/t5/Ask-the-Expert/tkb-p/askexpert



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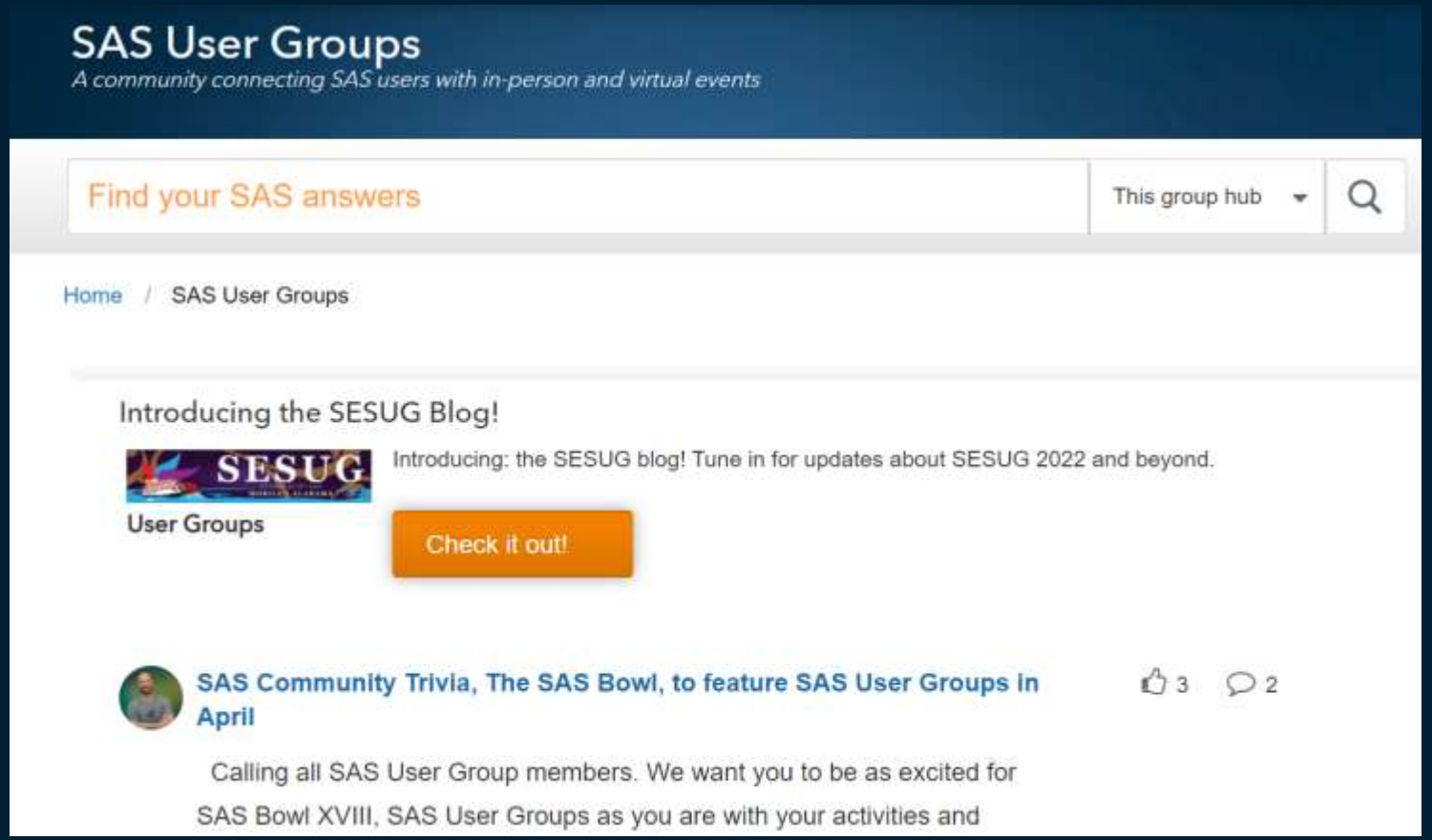
SAS User Groups

SAS User Groups

Come one, come all!

Join the conversation & view resources like recordings or information to help support your regional, local or in-house user group.

https://communities.sas.com/t5/SAS-User-Groups/gh-p/sas-users-group-leaders



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SAS Events

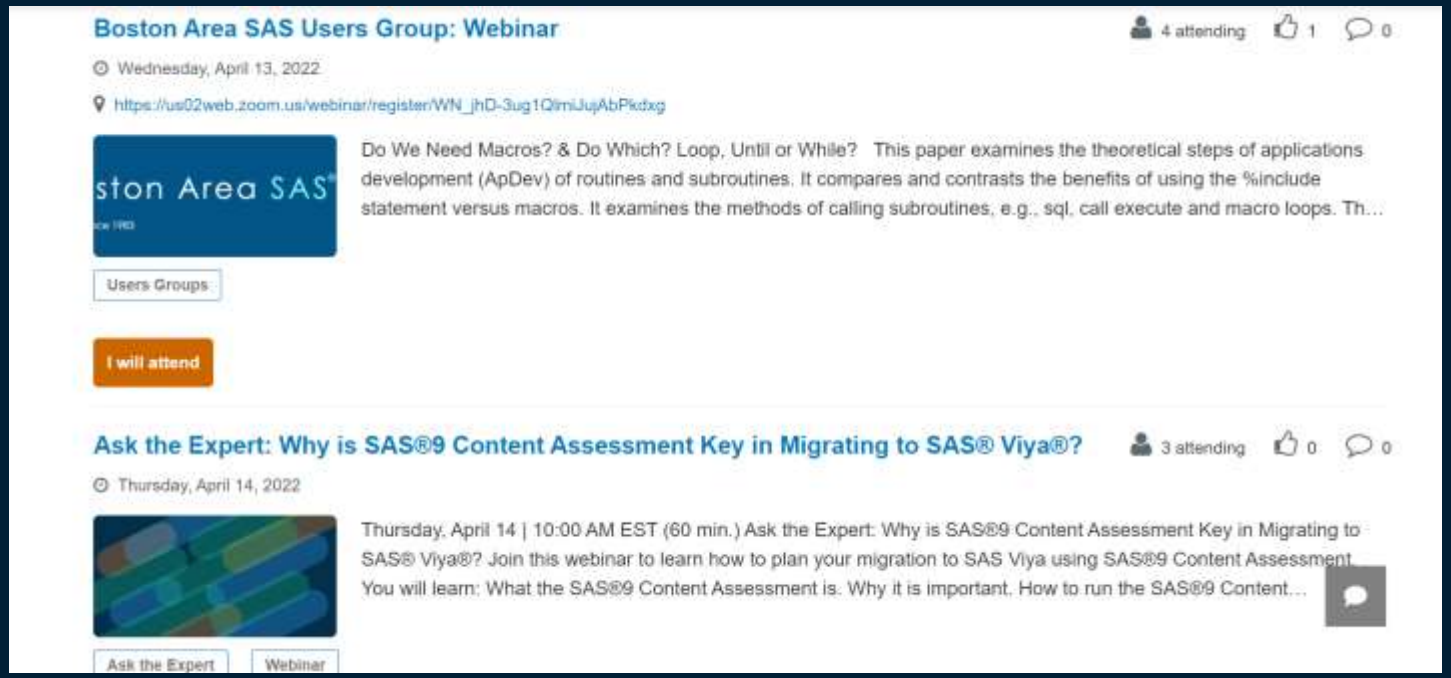
Discover upcoming events, register and get reminders from the community…all in one place.

Action:

- ❑ Register for an event to increase your SAS knowledge.

Communities.sas.com

https://communities.sas.com/t5/SAS-Community-Events/eb-p/community-events



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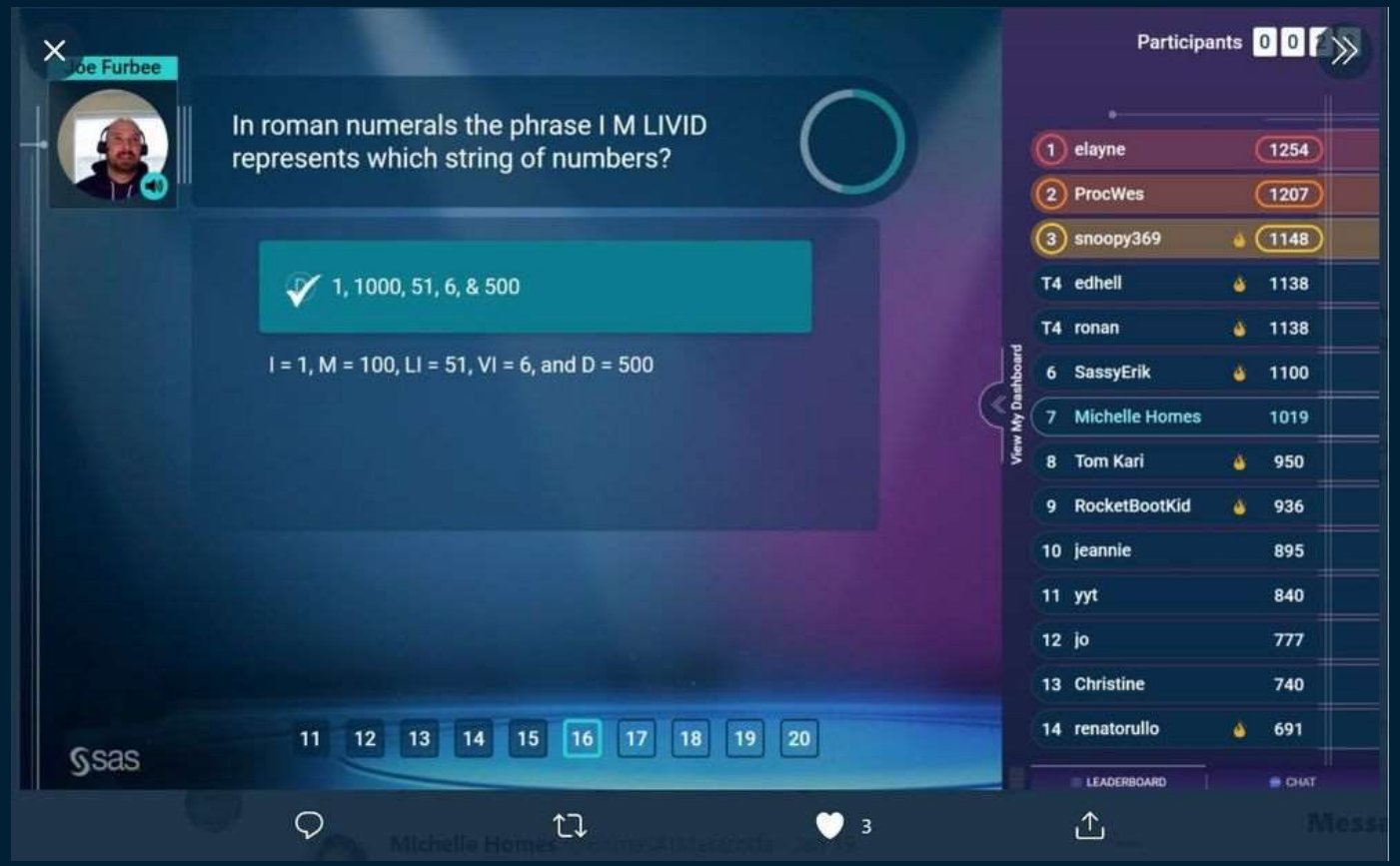
Communities.sas.com

SAS Bowl Trivia

SAS Bowl is a monthly online trivia game. The top 3 finishers win SAS swag.

https://communities.sas.com/t5/Community-Memo/Introducing-The-SAS-Bowl-your-friendly-SAS-Community-trivia-game/ba-p/673113



Action:

- ❑ Watch for announcements about upcoming trivia games.

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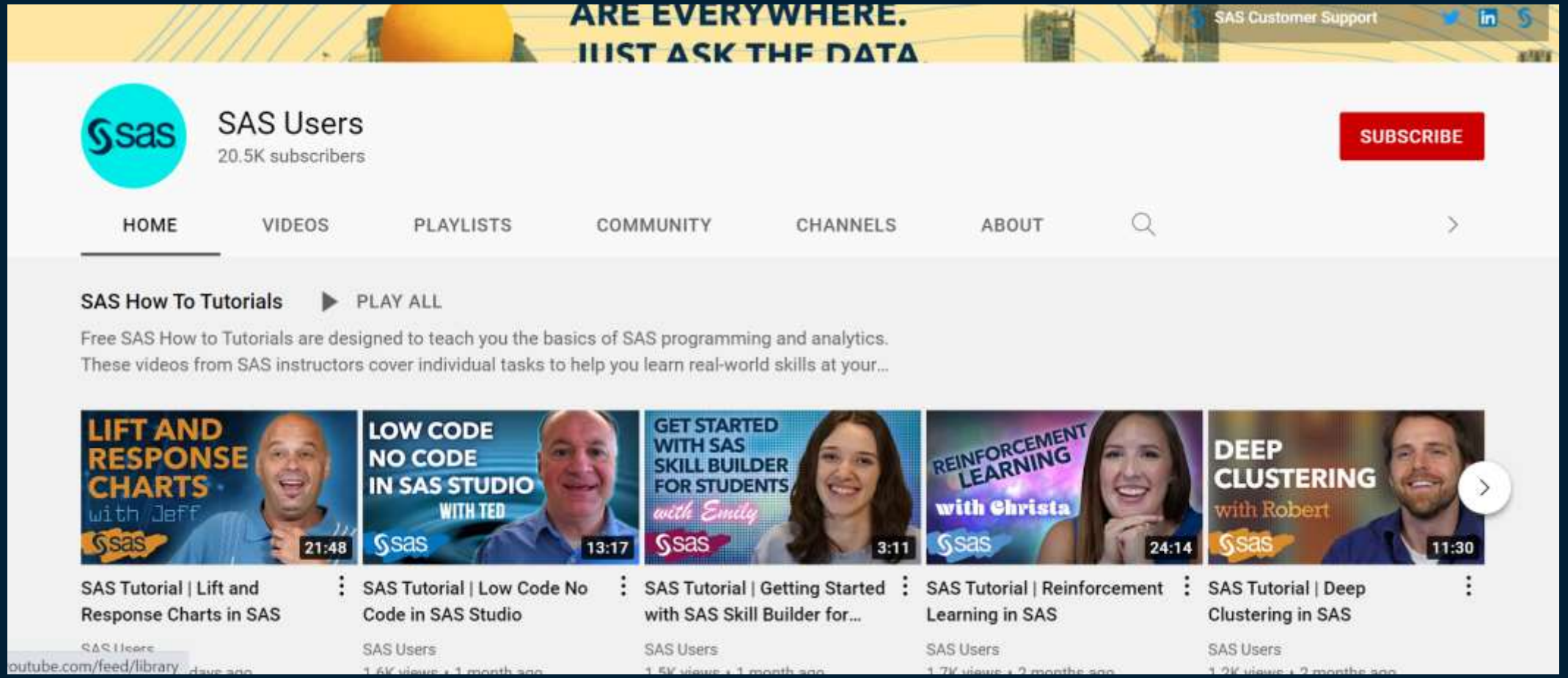
SAS Users YouTube Channel

SAS How To “Personality” Tutorials

https://communities.sas.com/t5/Community-Memo/Introducing-The-SAS-Bowl-your-friendly-SAS-Community-trivia-game/ba-p/673113



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SAS Blogs

https://blogs.sas.com/content/blog-directory/

Blog Directory

Connecting you to people, products & ideas from SAS

SAS Voices

Our employees share news and views about all things SAS

Customer Intelligence

How analytics improves the business of marketing and communicating with customers

The Data Roundtable

Thought leaders discuss the integral role of data management in analytics

SAS Users

Technical tips and support information, written for and by SAS users

Government Data Connection

Government using data to serve citizens, save money & improve quality of life

The DO Loop

SAS' Rick Wicklin shares statistical programming with a focus on SAS/IML software

The SAS Dummy

SAS' Chris Hemedinger shares tips and short-cuts to benefit every level of SAS user

Graphically Speaking

Data visualization with a focus on SAS ODS Graphics

The SAS Data Science Blog

Advanced analytics from SAS data scientists

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SAS Newsletters

https://www.sas.com/news/e-newsletters.html

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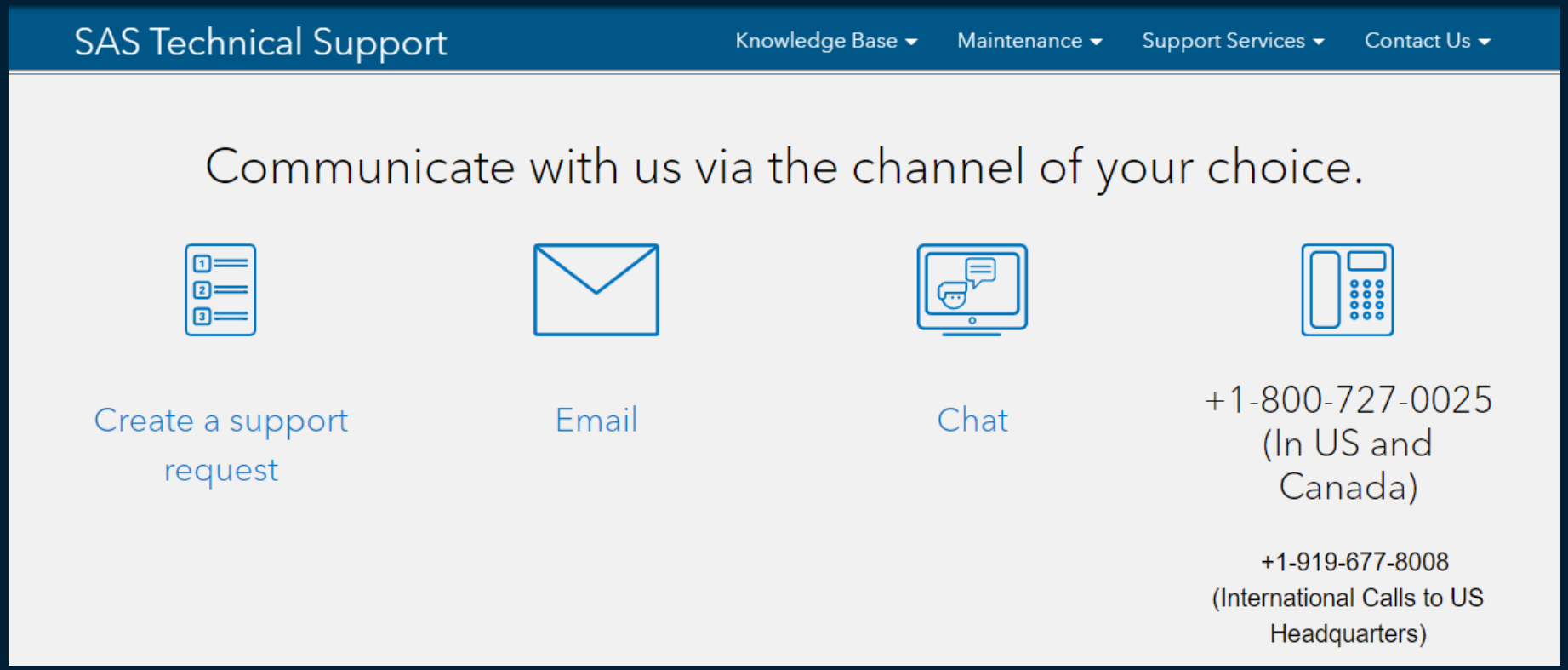
Additional Contact Methods

SAS Technical Support

https://www.sas.com/en_us/contact/technical-support.html



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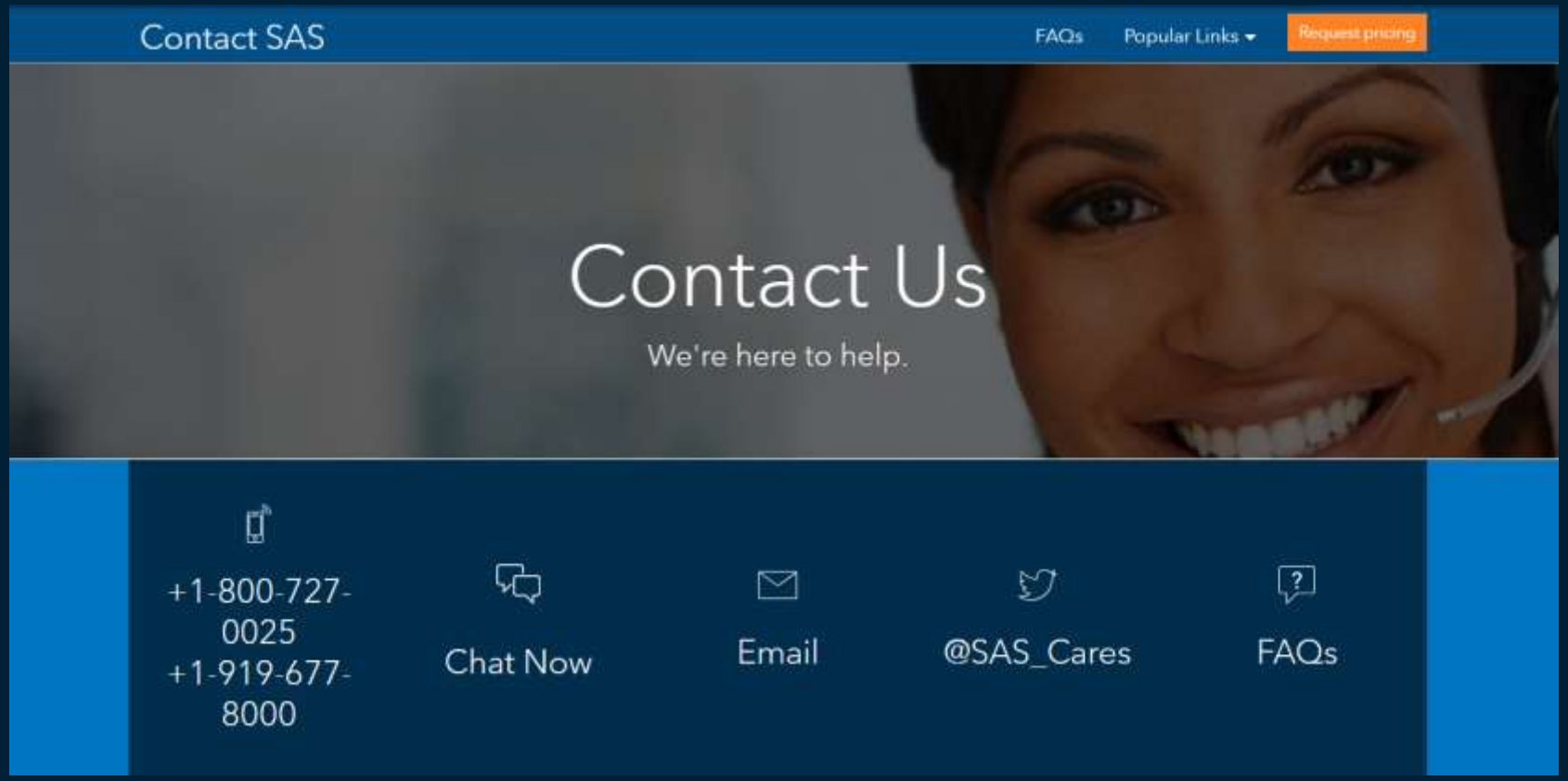
Additional Contact Methods

Our customer engagement team is ready to help. Call, email, chat or tweet to reach a team member who can answer your questions or guide you in the right direction: https://www.sas.com/en_us/contact.html



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Q&A

Please submit your questions using the Q&A icon located in the menu at the bottom of your screen

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